

CASE STUDY

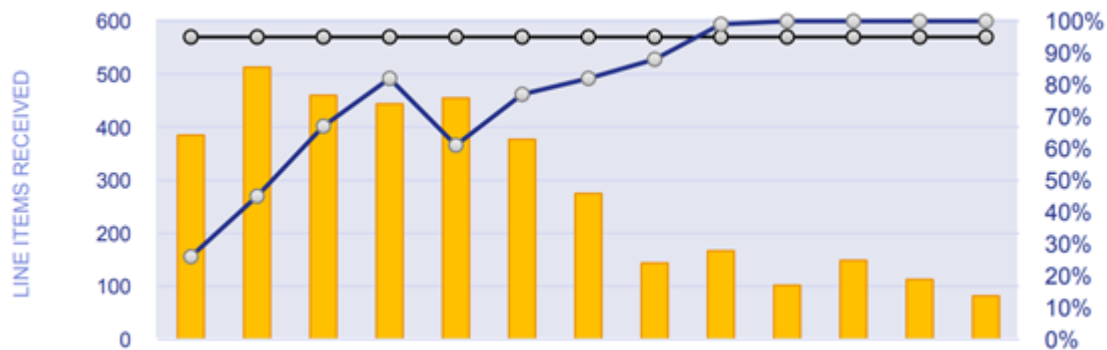
Shipping Schedule Improvement

RESULTS

- ✓ Achieved & maintained 100% on-time delivery to customers, thereby reducing premium freight costs & minimizing costly schedule changes

ASSIGNMENT

Increase shipping performance to 100% of customer requirements



CHALLENGES

- > Supplier's "on-time" daily delivery fulfillment averaged less than 66% over a six-month period.
- > Daily variations in shipped quantities were uncontrolled and highly variable.
- > Premium and expedited freight costs were extremely high.
- > Internal schedule changes were driving operating cost over budget.