

# **CASE STUDY**

## Reduction of Scrap Rates for Vehicle Build: Root Cause Analysis & Issue Resolution

Engagement Sta

Mar. 2022

Nov. 2023

#### **RESULTS**

✓ Implemented rework process that resulted in significant reduction of scrap rates over 20-month engagement:

\*Rear Rail Scrap improvement: 57.7%

\*Sub-Frame Scrap improvement: 68.7%

\*Sub-Frame & Torque Box Scrap improvement: 46.4%

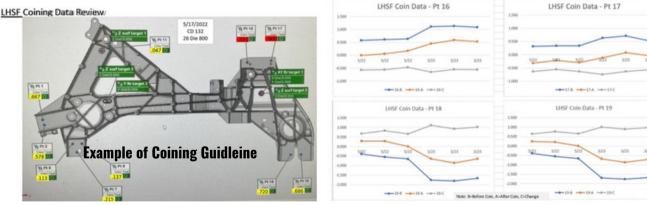
✓ Developed guideline for dimensional needs for coining operation success

Established detailed scrap data tracking tool for monitoring success of process improvements

		Rear Rail Total Scrap Rate	Sub-Frame Scrap Rate*	Sub-Frame & Torque Box Scrap Rate**
rt:	2021	1.8%	2.45%	2.45%
4	2022	1.7%	7.34%	1.88%
	2023	0.74%	1.53%	1.16%
	*Porosity Improvements **Coining Improvements			

#### **ASSIGNMENT**

Improve third party performance; identify root causes of defects and reduce scrap in vehicle assembly by major North American automotive manufacturer.



\*See further supporting data under Case Studies at www.highvaluemanufacturingconsulting.com

### **CHALLENGES**

- > Managing technical issues at the processor and identifying root causes of defects.
- > Assessing processor capability, quality, and practices; conducted gap analysis, and recommended solutions.
- > Regular and consistent feedback to the plant regarding casting and machining information.
- > Improving the defect specification call-outs process to standardize part acceptability by experienced inspectors as well as new inspectors.
- > Coining operation needed a more thorough understanding of the overall process.
- > This assignment required experience and knowledge in engineering, quality, and manufacturing best practices; required skills in collaboration and communication among team members.